

CHANGES TO THE SPECIFICATION:

On page 1, kindly delete the present title and substitute the following:

ORGANIZATIONAL INNOVATION ~~ENHANCEMENT~~ MANAGEMENT TECHNIQUE

On page 58, line 21 through page 60, line 8, kindly delete the present summary of the invention and replace with the following summary of the invention:

SUMMARY OF THE INVENTION

The invention is useful in a human social system having a tendency to self organize around one or more of the production, diffusion and application of organizational knowledge. According to one embodiment of the invention, one or more of the production, diffusion and application of such knowledge is ~~enhanced~~ managed by synchronizing at least one organizational knowledge ~~policies~~ policy with the tendency.

The invention also is useful for providing instruction concerning a human social system having a tendency to self organize around one or more of the production, diffusion and application of organizational knowledge.

According to another embodiment of the invention, one or more of the production, diffusion and application of such knowledge is ~~enhanced~~ managed by offering advice about synchronizing at least one knowledge ~~policies~~ policy with the tendency.

The invention also is useful in a human social system having a tendency to self organize around one or more of the production, diffusion and application of organizational knowledge in cases where its use may include a data store and a

communication network. In such an environment, the ~~enhancement~~ management of one or more of the production, diffusion and application of such knowledge and the synchronizing of at least one knowledge ~~polieies~~ policy with the tendency is supported by storing data relating to one or more of the organizational knowledge and the at least one knowledge ~~polieies~~ policy in the data store and communicating over the network to facilitate the synchronizing.

By using one or more of the foregoing techniques, human social systems, including businesses, can transform their current approach to one or more of knowledge production, diffusion and application to a ~~market-oriented~~ state in which both the rate and quality of organizational innovation are improved.